

Cover Letter – Letter of Interest/Executive Summary

June 23rd, 2023,

To,
Procurement Contract Officer(s)
Department of Correctional Services on behalf of Board of Parole

Re: Behavioral Health Services to Board of Parole Clients - RFP 115883 O3

We at TrueCare24 understand that it's never easy battling with mental health issues alone. Our company cares about your clients as much as you do and that's why we would like to offer our Behavioral Health Services to Board of Parole Clients to the Nebraska Department of Correctional Services in support of your mission to protect, preserve, and promote the health and well-being of all your clients to get the mental health care they may need.

For years, our organization has provided on-site skilled medical professionals to manage in-home health care needs, building a nationwide platform of care providers that are fully vetted, insured, and certified. Our service helps to improve your clients' morale and outlook through behavioral therapy, education, and counseling. We help organizations improve their people's health and wellness through a variety of on-site and virtual care services.

TrueCare24 is a holistic healthcare services provider company. We work to fix gaps in the American Healthcare system and provide care/assistance to those who need it most. TrueCare24 offers programs and services to individuals, children, youth, and families in the areas of mental health. Our team of licensed counselors works to provide support, expertise, and individualized care to our patients of all ages and their families.

We believe no one should be alone in coping with mental health issues. We've helped many others work through everyday struggles to live their lives in a more healthy, healing way. Let us do the same for you!

Our company is headquartered at 8270 Woodland Center Blvd PMB, 548, Tampa FL 33614, and delivers care across all 50 states. I can also be reached at +1 (206) 647-8427 or rfp.bids@truecare24.com

Sincerely,



Bimohit Bawa
CEO and Co-Founder
TrueCare24, Inc.

Description of Firm's Background

Introduction to TrueCare24

We, at TrueCare24, are responding to this request for service with the enclosed plan for Behavioral Health Services to the Board of Parole Clients to the Nebraska Department of Correctional Services. We'll support the Nebraska Department of Correctional Services in delivering essential mental and behavioral health services for your clients.

As mental health and wellness continue to be a growing concern for individuals and communities, the demand for comprehensive and reliable Behavioral Health Services has increased. Recognizing this need, we at TrueCare24, Inc. are proud to offer a comprehensive Behavioral Health Services to Board of Parole Clients to meet the needs of the Nebraska Department of Correctional Services.

The mental and emotional health of an individual can be significantly impacted by event stressors that can interfere with various aspects of their lives. Recognizing this need, we at TrueCare24 are offering our Behavioral Health Services to Board of Parole Clients to develop health, resilience, coping strategies, and protective factors among all the Nebraska Department of Correctional Services clients in order to promote general well-being and mental health, and prevent the onset of serious mental disease.

Studies have revealed that mental health issues are becoming more prevalent. In the absence of appropriate treatment and assistance, these problems may deteriorate, creating detrimental effects on both the individual and the community. Through our individual Behavioral Health Services to the Board of Parole Clients, we can ensure that the clients receive the care and support they need to improve their health and well-being. This, in turn, can help to reduce the risk of violent behavior and promote safer and more stable communities. This will also help the OPSB personnel in identifying issues that may pose a barrier to the client's learning and academic success.

The reason we believe we are suitable for this program is because our counselors come from varied cultural and educational backgrounds, which allows us to meet the requirements of each client based on the primary language they speak and the kind of mental health care service they need.

Giving access to mental health care is not just morally right but also economical. We can avoid more significant and expensive health difficulties down the road, such as substance misuse and suicide, by addressing mental health issues. With our **8 years of experience** and our team of licensed psychologists, social workers and physicians, we are able to provide your clients with confidential and professional support to meet their needs.

Our services can be provided both in-person at all locations needed by the county, at a predefined schedule in business hours, and/or online through our Telemental health services.

All our services can be provided in more than 16 languages.

Experience and Qualifications of Firm

We bring a wealth of experience and we can staff this project to ensure its success. This project will have a dedicated customer success lead who will be the single point of contact. Staffing/resources will be

identified upon award of contract within 5 business days. We are able to start the project execution within 5 working days of the award of the RFP and the signing of the contract.

Our project team members are professional mental and behavioral health providers and counselors who have prior experience working with individuals in a variety of settings, including day-care, homes, hospitals, and playschools. Our counselors have Licensed Clinical Social Workers (LCSWs) and Health workers possessing at least a Bachelor's degree in clinical psychology/social work/counseling.

Methodology and Approach

Proposal Summary

As mental health and wellness continue to be a growing concern for individuals and communities, the demand for comprehensive and reliable Behavioral Health Services has increased. Recognizing this need, we at TrueCare24, Inc. are proud to offer our Mental Health Services to meet the needs of the Nebraska Department of Correctional Services.

Approach

TrueCare24 believes that the provision of psychological support to clients can significantly boost their general success and happiness. Client's well-being is of the utmost significance. According to studies, mental health problems are becoming more prevalent among clients and can have a severe effect on their ability to learn, have healthy relationships, and feel generally well. Our team of licensed psychologists and therapists is able to provide clients with confidential and professional support to their needs, aiming to promote positive mental health. For the Behavioral Health Services to Board of Parole Clients we offer individual and group counseling sessions, workshops, and outreach programs to educate clients and community members about mental health and coping skills. We will also collaborate with school personnel, such as guidance counselors and teachers, to ensure comprehensive support for clients.

We think that offering psychological assistance to clients will substantially benefit them and improve their entire educational experience. For the Nebraska Department of Correctional Services we can offer in-person as well as online mental health services for clients. As the importance of mental health continues to rise, it has become increasingly clear that clients need access to quality mental health services. Through remote methods like phone, video conferencing, or chat systems, this platform can give clients access to mental health assistance from any location. The fact that the services can be provided in a private and confidential atmosphere makes it easier for clients to talk openly about their mental health issues.

TrueCare24 is able to provide counseling through **in-person** as well as **online** models to clients through various modalities, including text-based, video call-based (we can provide TrueCare24's own remote counseling platform), telephonic counseling sessions. The platform comes with an appointment scheduling feature, booking sessions, selecting counselors, and tracking progress.

Our network of clinicians, psychotherapists, counselors, physicians and psychologists are available 24/7/365 via phone calls, chat, text, and video calls. We provide all the necessary software to ensure uninterrupted communication between the clinician and the client. Our commitment to making mental health services accessible to every citizen is reinforced by our 24*7 availability and quick accessibility.

Our program is designed in such a way that while still being structured, it provides a lot of scope for customization based on individual needs. For this program we are able to provide behavioral health consultation to support clients through one-on-one counseling, therapy, or support groups, as well as advice and guidance on healthy coping mechanisms and stress management techniques, therapy consultations, and medical consultations. We can tailor our services to provide Mental Health services focused to attend the needs of clients on increased risk for chronic stress, trauma, anxiety, and depression as it relates to the Coronavirus pandemic. We have certain programs, such as Youth Development and Behavioral Coaching Program, which are more inclusive and aimed at children and youth who may have behavioral issues or show low compliance to therapy. Newer methods are introduced in this therapy which help individuals easily communicate with their therapist.

Our Calendly-like scheduling facility reduces the time between booking and starting the session. The platform is easy-to-use and can be easily navigated as a self-serve tool. When booking a session, all the available counselors are displayed on the screen. The same counselor is assigned to the client for the remaining sessions, unless a change is requested.

We pride ourselves in providing a competitively short time gap between booking referral and the first session. In addition to full-time, our Clinicians are also available on an urgent case basis.

To add to the knowledge of our staff, we conduct regular workshops and training on LGBTQIA+ and gender inclusivity, Bias and Stereotyping, Anti-harassment and bullying, and racial, cultural diversity, and Trauma Care and Suicide prevention training. These training are updated regularly and are mandatory for all our staff.

Our company is headquartered at 8270 Woodland Center Blvd PMB, 548, Tampa FL 33614, and delivers care across all 50 states. . We can be reached at +1 (206) 647-8427 and rfp.bids@truecare24.com.

Firm's Financial & Compliance Standing

TrueCare24 assures the Nebraska Department of Correctional Services that our firm is financially sound and has no outstanding liabilities to the Internal Revenue Service or any other government entity, including tax and judgment liens.



June 21st, 2023,

Paul A. Lucius, Executive Director of Procurement
Orleans Parish School Board

To whom it may concern,

We hereby declare that TrueCare24, Inc. does not disclose its financial statements in the public domain. However, we confirm that TrueCare24, Inc. has healthy operating margins and positive operating cash flow to fulfill the requirements for this RFP. Further, the firm has a sufficient cash position to meet its short/medium-term obligations and working capital requirements.

TrueCare24, Inc certifies that:

- TrueCare24, Inc. is in sound financial condition
- We have no outstanding liabilities to the Internal Revenue Service or any other government entity, including tax and judgment liens.
- TrueCare24, Inc. is current in all amounts due for payments of federal and state taxes and required employment-related contributions and withholdings.
- TrueCare24, Inc. is not the subject of any current litigation or findings of noncompliance under federal or state law.
- TrueCare24, Inc. has not been the subject of any past or current litigation, findings in any past litigation, or findings of noncompliance under federal or state law that may impact its ability to fulfill the requirements of this Contract.
- The undersigned is authorized to make the foregoing statements on behalf of TrueCare24, Inc.


Bimohit Bawa
CEO and Co-Founder


Leonid Popov
Chief Finance Officer/ Co-Founder



Timeline (Table Form)

	Activity	Members Assigned
Phase 1	Contract Signing and Team Formation	Project Manager and Point of Contact
Phase 2	Needs Assessment and Program Development	Project Manager, Program Designer (Psychologist)
Phase 3	Program Implementation	Project Manager and Mental Health Providers
Phase 4	<i>Ongoing Program Maintenance</i>	Project Manager and Mental Health Providers

Services Implementation

When structuring a project, our main concern is to **guarantee an efficient and effective delivery of our services**. Based on it, we have chosen to systematically organize the provision of our services in a phased-method, allowing us to focus on addressing each requirement step-by-step and ensuring that we can identify any potential issues or challenges early on, and deliver high-quality results within a reasonable timeframe.

Phase 1 – Contract Signing and Team Formation

First step on our pipeline is to set the agreement and sign the contract. During this phase, we will carefully review and finalize the term together with the Nebraska Department of Correctional Services. Once the contract has been signed, we will designate a trained professional in Project Management to act as main **POC** and **project manager**, so that they can fulfill the correct requirements.

While our POC makes sure that we both fully understand and agree to all aspects of the project, our **staffing lead** will reach out to the individuals from our Provider Pool to begin the process of assembling our project team, taking care to assign roles and responsibilities based on each required skills, experience, licenses and others.

Staffing Patterns and Operations

How does our Staffing work?

We are a Behavioral and Mental Health Care service provider company based in the US, providing our services to all 50 states of the country. **We have a network of more than 110,000 service providers consisting of nurses, counselors, behavioral and mental health service providers, physicians, and other medical and non-medical staff.**

When we apply to or get a request for a project, we assign our staff to that project to ensure complete success of the project. Based on each requirement, we reach out to those who meet the minimum requirements (For example, LCSWs licensed in WA for a project in WA) from our service provider pool who would be available for the said project.

This method enables us to **match** the right professionals to attend to the needs of the Nebraska Department of Correctional Services. We can provide professionals with an appropriate range of years of experience, background, specializations, and any other requirement made by the school board. **The School Board makes the request and we assure that the services will be provided by the professional that best tailor your specific needs!**

Our simple and straightforward staffing patterns allows us to meet each project requirement and **fulfill the staff requirement at a record 10 working days' time** after the contract is signed!

Following these steps we can ensure a **strong start to the project** and set the stage for a successful outcome.

Phase 2 – Needs Assessment and Program Development

During this phase, we will work closely with the Nebraska Department of Correctional Services to identify your specific requirements and expectations, as well as any challenges or constraints that may affect the project. Based on it, we will deliver a tailored plan containing the next steps for the service implementation.

We will conduct a needs assessment to identify the Nebraska Department of Correctional Services needs and tailor our services to address it. All participants eligible for this program will receive a full assessment of their mental and behavioral health needs. This may involve data collection through interviews for examination.

We also conduct all the staffing training needed, such as HIPAA compliance and others.

Phase 3 – Program Implementation

It is time to put the plan into action using the resources and processes established to deliver the program to the Nebraska Department of Correctional Services.

Description of Services to be Provided

Mental Health Services Overview

We offer a comprehensive approach to care, including full evaluation, treatment planning, treatment administration, monitoring, and follow-up. Our evaluations are designed to assess a wide range of mental health and behavioral concerns. **This complete package of services ensures that each person receives the highest quality care and support, tailored to their unique needs and circumstances.**

We agree to conduct in-person mental health services with the clients from the Nebraska Department of Correctional Services.

Services will be performed on a Monday-Friday basis, and available for special requests for weekend services as requested by the school board. We agree to provide services at all the locations set by the school board.

Our programs are designed in such a way that while still being structured, it provides a lot of scope for customization based on individual needs. Furthermore, our team is able to provide psychological and neuropsychological assessment considering common disturbances and behavioral and mental health analysis.

Creating a referral and support network is an essential part of TrueCare24's Behavioral Health Services to Board of Parole Clients Services Program. Over the tenure of the project, the members of the Behavioral Health Services to Board of Parole Clients team will help to continually build the network allowing an increasing number of service users to benefit from these resources. For this, we will conduct family support group meetings, promote workshops and trainings based on the needs of the community members. We will also hold conferences, open days, educational seminars and/or public lectures, empower individuals, share support suicide and crisis lifeline's, and other actions needed by the school board.

Educational Features / Prevention

We offer community members consultation and mentoring to ensure fidelity in implementing the service model proposed. In addition, we can work together with community members providing training in themes such as identifying early signs of mental illness, case management, trauma-informed care, and other themes as needed, and develop campaigns to diminish mental health stigma. We can also conduct workshops and psychoeducational meetings on best practices to maintain mental health, positive psychology (gratitude, resilience, mindfulness, positive relationships), and others.

The positive effect of **physical activity, hobbies and leisure activities** on mental health issues has already been established. TrueCare supports recovery of peer support group members through regularly scheduled and guided activities planned for peers. These activities may include various forms of exercises, yoga and meditation, hobby classes (arts and crafts, sewing and stitching, etc), Music expression, Creative writing, Cooking, Sewing, Gardening, Movies, and other activities based on the observed need of the groups. These activities will be guided by professionally trained persons and hired on a part-time basis.

Daily, scientists around the world are putting effort to find new assessment and intervention methods to mental illness and behavioral health issues, such as depression, anxiety, substance use, and other mental disturbances. Its techniques and tools are applied to address how our emotions, feelings, life goals, among other aspects, influence our behavior, and how some of these behaviors limit us in certain ways. **TrueCare24, Inc. closely follows these scientific outcomes to provide the best practices available to our customers.** We sought to deepen our understanding of mental functioning and emotional triggers to develop, innovate, engage and improve our services performance.

Suicide Prevention

For modifying the County's suicide demographic we offer increased access to Mental and Behavioral Health services to the community members aiming to prevent the onset of suicide ideation or the suicidal actions.

As part of this program, we will provide crisis intervention therapy, short-term clinical counseling, clinical assessments, client tracking (referrals, intake screenings, enrollments, face-to-face & collateral contacts, ensuring other service linkage for continuity of care, VTC participation), treatment planning, individual support, and placement and therapeutic case management services to all clients including those requiring substance abuse or relapse treatment, emotional or behavioral crisis interventions such as cancer or other life-threatening conditions and emotional issues such as post-traumatic stress disorder (PTSD or Traumatic Stress).

Our counselors will also collaborate with behavioral health / medical professionals to establish diagnosis, develop and implement client treatment and/or care plans, make appropriate referrals/placements and follow up to ensure clinical appropriateness of placements.

Individuals' relatives will become a part of workshops regularly held by our counselors. The relatives will be trained on identifying if their loved one is battling mental illnesses or showing signs of self-harm. The workshops will also help relatives build a more supportive environment at home for their loved ones. Relatives will further be guided on how to navigate through such situations.

Our suicide prevention program includes evidence-based practices and therapeutic interventions that have shown a lot of promise over the many decades of their implementation.

Assessments / Access and Linkage to Treatment

Our counselors and LCSWs will conduct initial assessment to identify community members who are in need of the services. They will be referred for counseling and therapy based on the identification of need post evaluation.

The counselors will also conduct assessments on family members showing serious signs of distress.

Therapy

Post assessment, the counselors will refer the individuals for interventions based on their needs. Persons with more than one risk factor will work with counselors, physicians and coaches for a more holistic approach to healing. Those requiring other forms of care and healing services, such as stress management techniques, yoga, meditation, etc will be referred to local community providers specializing in those areas.

Ongoing Program Maintenance

During the provision of our services, we will gather information through feedback and closely monitor the performance of our providers, identify any issues and make the necessary adjustments to ensure that the program continues to meet your needs and, ultimately, achieve the project objectives.

What makes our program unique?

What differentiates us is the special attention and care we share with you to look up for your community members.

We offer professionals expert in practices based on behavioral neuroscience, a field that comprises the study of the biologic basis of behavior through investigating the nervous system, how it works, and its alterations. Beside it, we take advantage of the systemic and cognitive neurosciences to construct a holistic and unique approach to our clients' needs.

We believe in holistic development of an individual which focuses on all aspects of a person's life. Simply providing mental and behavioral health services are not enough to help individuals to change their lives. It is crucial to understand where the individual is coming from - the kind of lifestyle the person had/has; if there was any trauma/childhood trauma, negligence or poverty that the individual may have faced, and various other factors. Understanding these factors gives us insight into the life of the individual and helps us create a complete report on the outcomes of the evaluations.

Treatment Models Available

A. Same-day access to services

Same-day access to services is designed with daily dedicated hours where providers are available to assist any community members on demand. Immediate assessment by a mental health provider to provide triage and formulate a patient-centered treatment plan.

B. Variety of treatment modalities and length

Counseling services are available in a variety of session lengths to accommodate community members's unique lifestyles and needs. These sessions are a combination of traditional length sessions of 60 minutes as well concise psychotherapy sessions that typically last 30 minutes. Concise sessions help increase the utilization of services and expand on-demand needs of services. Other modalities other than telehealth services such as texting or app-based intervention will also be available.

C. Custom follow-up plans

Staff will have access to traditional 60-minute Cognitive Behavioral Therapy (CBT) sessions as well as expedited SFBT sessions or a variation of the two options. This allows staff to have autonomy in their care as well as request same-day sessions as needed.

Due to the high comorbidity of mental illness and dual diagnosis, additional specialty mental health services will be available if needed. These services include assessments of social or other needs by specialists or neuropsychologists, access to addiction counselors, and other forms of treatment and management by psychiatric nurses.

Furthermore, follow-up plans include referrals to other resources and community agencies based on individuals needs. These resources include peer support groups, community members services, and other wellness and support.

D. Multi-platform accessibility

We are able to provide Mental and Behavioral health services to community members, their families, and staff through various modalities, including text-based, video call-based (we can provide TrueCare24's own remote counseling platform), telephonic as well as in-person counseling sessions.

Being accessible remotely allows our counselors to be available in varying time zones and locations. Our Calendly-like scheduling facility reduces the time between booking and starting the session.

Counselor Training: Sensitivity and Inclusion

Our counselors are trained in various forms of psychotherapeutic interventions. These interventions are conducted based on clients' needs. This enables us to address the needs of the clients .

To add to the knowledge of our staff, we conduct regular workshops and training on LGBTQIA+ and gender inclusivity, Bias and Stereotyping, Anti-harassment and bullying, and racial, cultural diversity, and Trauma Care and Suicide prevention training. These training are updated regularly and are mandatory for all our staff. More than 60% of our total staff is from minority groups and speaks 16 languages.

TrueCare24, Inc. Unique Approach

What differentiates us is the special attention and care we share with you to look up for your clients . We offer professionals expert in practices based on behavioral neuroscience, a field that comprises the study of the biologic basis of behavior through investigating the nervous system, how it works, and its alterations. Beside it, we take advantage of the systemic and cognitive neurosciences to construct a holistic and unique approach to our clients' needs.

Daily, scientists around the world are putting effort to find new assessment and intervention methods to mental illness and behavioral health issues, such as depression, anxiety, substance use, and other mental disturbances. Its techniques and tools are applied to address how our emotions, feelings, life goals, among other aspects, influence our behavior, and how some of these behaviors limit us in certain ways.

Neuroscience helps us to understand how several psychological processes occur: the development of the central nervous system during childhood and how this affects the individual's cognitive abilities in the future, critical periods of skills, among others. The benefits of it can be applied for all ages, from newborn to older adults, and for different mental and behavioral issues, to help them to live better lives.

From this standpoint, learning is the process by which the brain creates new connections. The development of new knowledge, abilities, and behaviors is assumed to be supported by this alteration in brain connections. Learning is greatly aided by the brain's plasticity, or capacity for change. Different types of learning involve different parts of the brain, and the process is regulated by both environmental and genetic factors like motivation, feedback, and attention. Understanding the neuroscientific basis of learning can help us better understand the mechanisms of learning and inform the development of effective educational strategies.

The research developed has an already recognized impact on the treatment of disturbances such as depression and anxiety, stress reduction, coping strategies, learning facilitation, and provides us with evidence of efficacy of psychotherapy approaches, such as the Cognitive Restructuring technique by Cognitive Behavioral Therapy. It helps individuals change negative thought patterns and behaviors by identifying and challenging automatic thoughts and beliefs that are causing distress or impacting negatively on one's well-being, and replacing them with more positive and realistic thoughts. This enables the person to take a fresh look at events and experiences and to react in a way that is more uplifting and beneficial. Cognitive restructuring has been found to result in long-term changes in thinking and behavior and can be an effective method of managing mental health issues.

Our team is constantly updating their knowledge in new evidence-based methods to best tailor and attend the needs of our clients. To ensure that we are offering our services in the most effective manner possible, we keep up with all of the major scientific journals. TrueCare24, Inc. closely follows scientific outcomes to provide the best practices available to our customers. We sought to deepen our understanding of mental functioning and emotional triggers to develop, innovate, engage and improve our services performance.

Program Inclusions

Complete Access to TrueCare24 Wellness Dashboard

TrueCare24 Wellness Dashboard is our in-house telecounseling platform. As part of our TeleMental Health counseling Program, we provide the RMSD complete access to all the features of TrueCare24 Wellness Dashboard.

Counselor Listing

Apart from the appointment booking and scheduling features, clients and NDCS staff are able to view the list of available counselors on the platform. This list includes credentials (educational background, licenses and areas of expertise) of the counselors so that clients and the NDCS staff can choose the counselor who best suits their needs.

Session Scheduling

Our Calendly-like scheduling facility reduces the time between booking and starting the session. The platform is easy-to-use and can be easily navigated as a self-serve tool. When booking a session, all the available counselors and physicians are displayed on the screen. The same counselor is assigned to the client for the remaining sessions, unless a change is requested.

Multi-language accessibility

Being an equal opportunity and diversity employer, TrueCare24 is proud to be a multilingual behavioral, mental and physical health service provider. Majority of our staff are bi- or multi-lingual. We can provide counseling and treatment in English, Spanish and 14 other languages.

HIPAA Compliance

TrueCare24 has a policy for mandatory HIPAA Certification for all our staff. Whether it is full-time or part-time employees or contractors, everyone has to complete an online training course on our Accountable platform as part of the onboarding process.

Complete Access to Data Collection Tools

TrueCare24 is happy to provide the Nebraska Department of Correctional Services with all 3 platforms that we use for data management and session scheduling. These platforms are **TheraNest** (used by our clinicians to keep a record of each client and their progress); **AAP** (At-Risk platform) to make assessments of clients who may be at risk to themselves or others; and **TrueCare24 Wellness Dashboard**, which is a comprehensive tool to schedule and manage clients', families' and staffs' sessions and progress.

Reporting

TrueCare24 will provide TrueCare24 Wellness Dashboard to Nebraska Department of Correctional Services staff for reporting and management of sessions for counseling. TrueCare24 uses an electronic health records system called **TheraNest** that keeps track of all client information. This system is also used to gather client data and create reports on services provided by categories requested. All client reports will be provided on a schedule as requested by the Nebraska Department of Correctional Services. Our electronic system can perform the collection, transmission, storage, or disposition of all information.

TrueCare24 counselors will provide customizable reports either on pre-set timings every month or on an ad-hoc basis. These reports will consist of all the measurable metrics to determine clients progress, numbers of sessions attended, compliance to treatment/therapy, additional services utilized, along with other demographics such as age, gender, grade, and family information.

Providing and keeping track of this measurable data allows not only the Nebraska Department of Correctional Services but also our counselors to take necessary steps to provide better care and services to the clients so that eventually more clients become happier, independent and self-reliant. Our supervisor, allocated to each building, acts as the first point of check to ensure quality of services remain consistently high, clients needs are met, and requirements are fulfilled.

Types of Therapy available

- Cognitive Behavioral Therapy (CBT)
- Trauma Focused Cognitive Behavioral Therapy (TF-CBT)

- Rational Emotive Behavior Therapy (REBT)
- Solution Focused Behavior Therapy (SFBT)
- Behavioral Health Analysis
- Individual or Group Therapy Sessions
- Social skills development Sessions
- Early Warning Indicators for Drop Out Services
- Family Centered Services
- Substance Abuse Treatment
 - Contingency management
 - 12-step facilitation
 - Medically supervised detox
- Crisis management
- Youth Development and Behavioral Coaching Program
- Child Sexual Abuse Treatment
- Minority and Disadvantaged Groups Initiative (provides counseling in over 16 languages, serves the minority and economically or socially disadvantaged groups)
- Talk therapy
- ACT
- Mindfulness
- Other forms of psychotherapy

Implementation of the Teletherapy Platform

If you opt for our Teletherapy Platform, here is how the program would be implemented for you. TrueCare24's in-house Teletherapy Platform, TrueCare24 Wellness Dashboard is a web-based application, which can easily run on any device, including computers, laptops and mobile phones. No additional software or tools are required. Before the start of the Behavioral, Mental and Physical Health program, our support staff will train Nebraska Department of Correctional Services staff, clients and their families on how to navigate through the platform, make a booking, and successfully complete a session.

We will bring an extraordinarily talented team, a comprehensive menu of high-complexity diagnostics, extensive onsite logistical and end-to-end technology capabilities so that we quickly operationalize each program and ensure success. We will provide initial training to all the concerned Nebraska Department of Correctional Services staff from all campuses. Recording of the training training will also be made available. A refresher training may be conducted as per need. For any IT or technical assistance, our support staff can also be contacted 24/7.

We do provide upgrades and changes to our systems on regular intervals. Any and all changes concerning the TrueCare24 Wellness Dashboard will be communicated in a timely manner, and training for the same will also be provided.

Treatment Models Available on the Platform

- A. Same-day access to services**

Same-day access to services is designed with daily dedicated hours where providers are available to assist any clients on demand. Immediate assessment by a mental health provider to provide triage and formulate a patient-centered treatment plan.

B. Variety of treatment modalities and length

Counseling services are available in a variety of session lengths to accommodate clients' unique lifestyles and needs. These sessions are a combination of traditional length sessions of 60 minutes as well as concise psychotherapy sessions that typically last 30 minutes. Concise sessions help increase the utilization of services and expand on-demand needs of services. Other modalities other than telehealth services such as texting or app-based intervention will also be available.

C. Custom follow-up plans

Staff will have access to traditional 60-minute Cognitive Behavioral Therapy (CBT) sessions as well as expedited SFBT sessions or a variation of the two options. This allows staff to have autonomy in their care as well as request same-day sessions as needed.

Due to the high comorbidity of mental illness and dual diagnosis, additional specialty mental health services will be available if needed. These services include assessments of social or other needs by specialists or neuropsychologists, access to addiction counselors, and other forms of treatment and management by psychiatric nurses.

Furthermore, follow-up plans include referrals to other resources and community agencies based on staff needs. These resources include peer support groups, veteran services, and other staff wellness and campus support.

D. Multi-platform accessibility

We are able to provide Mental and Behavioral health services to clients, their families, and staff through various modalities, including text-based, video call-based (we can provide TrueCare24's own remote counseling platform), telephonic as well as in-person counseling sessions.

Being accessible remotely allows our counselors to be available in varying time zones and locations. Our Calendly-like scheduling facility reduces the time between booking and starting the session.

Scheduling platform with your needs in mind

- Schedule your recurring appointments
- Track attendance information for individual and group sessions
- Send appointment reminders via email, text, or voice calls - critical to reducing no shows

Other Programs (optional)

- Outpatient clinic-based mental health services
- School-based Mental and Behavioral Health Program
- Juvenile Recovery Support Program
- Special needs Program
- Youth Development and Behavioral Coaching Program
- Adolescent Mediation/ Behavioral Coach Program

Project Staff

Staffing Plan

Our project team members are professional mental and behavioral health providers who have prior experience working with clients. Our counselors have Licensed Clinical Social Workers (LCSWs) and Health workers possessing at least a Master's degree in clinical psychology/psychology/counseling. All professionals employed under this project are certified and licensed in the state.

Staffing Patterns and Operations

How does our Staffing work?

We are a Behavioral and Mental Health Care service provider company based in the US, providing our services to all 50 states of the country. **We have a network of more than 110,000 service providers consisting of nurses, counselors, behavioral and mental health service providers, physicians, and other medical and non-medical staff.**

When we apply to or get a request for a project, we assign our staff to that project to ensure its complete success. Based on each requirement, we reach out to our service provided pool who would meet required characteristics and be available for the said project (for example, LCSWs licensed in Pennsylvania for a project in Pennsylvania).

This method enables us to **match** the right professionals to attend to the needs of the Nebraska Department of Correctional Services. We can provide professionals with an appropriate range of years of experience, background, specializations, and any other requirement made. **The School makes the request and we assure that the services will be provided by the professional that best tailor your specific needs!**

This simple and straightforward method allows us to meet each project requirement and fulfill the staff requirement at a record **10 working days' time!**

Who helps us to make this process so seamless?

Project Managers: They are trained professionals in Project Management, and act as the main POC once the contract has been signed. We assign 1 Project Manager to each project so that they can fulfill the correct requirements.

Staffing Lead: They will reach out to the individuals from our Provider Pool, and ensure they meet the required qualifications and experience.

And other Off-site Team Members:

(will be available full-time during working hours)

- HIPAA / CDC compliance lead – Update County, State, and CDC systems with test results as required by law. Also, check compliance of consent records of each person tested and physician's orders for testing as required by law.
- Medical records lead – Updates client systems and records, data interchange between the service provider, client, and platforms where applicable, maintains a record of sessions, and provides reports/ progress reports to all concerned parties.
- Staff manager – Manages on-site logistics for the on-site team

Proposed Team Staff Qualifications

Responsibilities:

1. Psychologists/Counselors/Behavioral specialists will:

- Provide psychoeducation, social support, and motivational interviewing
- Provide psychotherapy
- Provide assessments
- Provide evaluation
- Provide individual and/or group counseling services to clients in need
- Provide treatment for ADD/ADHD
- Coordinate community education
- Provide family therapy as needed
- Provide Empathy skills training
- Provide Social skills training
- Provide Substance Abuse Treatment
- Provide domestic violence prevention and intervention
- Provide mindfulness/self-awareness/impulse control training
- Reporting
- Provide referrals
- Ideate and provide recommendations for improvements in practices, counseling, group therapies, etc
- Be a part of and lead group discussions

Qualifications:

- Licensed Psychology practitioner in the State
- Master Degree in Social Work/Psychology/Clinical Psychology or related field

Staff Training: Sensitivity and Inclusion

Our professionals are trained in various forms of psychotherapeutic interventions. These interventions are conducted based on the Nebraska Department of Correctional Services clients' needs. This enables us to address the needs of the clients .

To add to the knowledge of our staff, we conduct regular workshops and training on LGBTQIA+ and gender inclusivity, Bias and Stereotyping, Anti-harassment and bullying, and racial, cultural diversity, and Trauma Care and Suicide prevention training. These training are updated regularly and are mandatory for all our staff.

Being an Equal Opportunity Employer, TrueCare24 has employees from around the globe. **More than 60% of the staff working on-site comprise minority groups. We are proud to state that our staff can speak more than 16 languages, including Spanish and English.**

The Behavioral Health team of TC24 consists of the following members:

1. **Dr. Ben Williams** - Chief Medical Officer TC24, NPI: 1699091629

2. **Dr. Jamie Ng** - Pediatric Psychiatrist
3. **Rimi Sharma** - MS, Psychologist
4. **Kristin Victory** – Lead Compliance Manager, Multi-State RN 207751

Our Behavioral Health team oversees the entire operations side and training of our on-site teams.

External Resources

Administrative Support

To support state leadership, end-users, and participants, we deploy dedicated account management and technical program management teams to support cohorts in onboarding, training, and ongoing technical support.

Project Manager. The Project Manager will be the relationship manager and main point of contact for all communications related to the Contract.

Additional Project Team Members

In addition to the counselors employed, additional project team members are

Off-site Team

(will be available full-time during working hours)

- HIPAA / CDC compliance lead – Update County, State, and CDC systems with test results as required by law. Also, check compliance of consent records of each person tested and physician's orders for testing as required by law.
- Medical records lead – Updates client systems and records, data interchange between the service provider, client, and platforms where applicable, maintains a record of sessions, and provides reports/ progress reports to all concerned parties.
- Staff manager – Manages on-site logistics for the on-site team

Firm's Organizational Chart

Board and Senior Leadership of TrueCare24

1. **Bimohit Bawa** – Co-Founder and CEO - Berkeley Haas – Cisco, IBM Watson
LinkedIn Profile: <https://www.linkedin.com/in/bimohit/>
2. **Leonid Popov** – Co-Founder, CFO, and Growth - Berkeley Haas - Pepsi, Redbull
LinkedIn Profile: <https://www.linkedin.com/in/leonidpopov/>
3. **Caesar Djavaherian** – Director Supervisory Board – Co-founder CarbonHealth
LinkedIn Profile: <https://www.linkedin.com/in/caesar-djavaherian/>
4. **Dr. Sajad Zalzal**, M.D. – Medical Director – Co-Founder, AgelessRx
LinkedIn Profile: <https://www.linkedin.com/in/szalzal/>
5. **Dr. Ben Williams** - Chief Medical Officer TC24, NPI: 1699091629
LinkedIn Profile: <https://www.linkedin.com/in/ben-williams-5a5359238>

The senior leadership of TrueCare24 is an experienced set of domain experts with a breadth of experience across industries.

References

Currently, we are working with multiple organizations to meet their healthcare needs. **We have a Statewide contract in Kansas, Colorado and Nebraska.** In addition to that, we have signed federal contracts with the **US Navy.** Very recently, we were also selected as a BH Provider in **Milwaukee.**

Reference 1

Company Name: Solana Vintage Park	Contact Person: Denise Hoffman
Address: 9929 Chasewood Park Dr.	Telephone Number: 281-320-9000
City, State, Zip: Houston, TX, 77070	E-mail Address: dhoffman3@brookdale.com
Services Provided: ALF assistance and behavioral health services including therapy sessions to the residents	Feedback: TrueCare24 has been providing quality services to our residents, increasing mental health estate and even increasing some patients' drive to partake in activities!

Reference 2

Company Name: Ridgeview Post Acute Rehab	Contact Person: Sarah Schultz
Address: 5230 E 66th Way	Telephone Number: 303-345-3073
City, State, Zip: Commerce City, CO 80022	E-mail Address: ssschultz@ensignservices.net
Services Provided: ALF assistance and behavioral health services including therapy sessions to the residents	Feedback: TrueCare24 has provided quality Mental Health Counseling for many of our residents.

Reference 3

Company Name: Liberty Heights	Contact Person: Diane Armstrong
Address: 12205 Gunstock Dr	Telephone Number: 312-673-4333
City, State, Zip: Colorado Springs, CO. 80921	E-mail Address: darmstrong@senioritestyle.com
Services Provided: ALF assistance and behavioral health services including therapy sessions to the residents	Feedback: TrueCare24's LCSW that has been coming to see our patients is extremely professional. They keep us updated on all aspects of their services.

Reference 4

Company Name: The Villas at Sunny Acres	Contact Person: Stephanie Passanante
Address: 2501 E 104th Ave	Telephone Number: 845-661-5510
City, State, Zip: Thornton, CO, 80233	E-mail Address: stpassanante@ensignservices.net
Services Provided: ALF assistance and behavioral health services including therapy sessions to the residents	Feedback: TrueCare24's LCSW that has been coming to see our patients is extremely professional. They keep us updated on all aspects of their services.

Project Manager Resume

Aaron Alford

Riverview, FL 33578
aaronalford719@gmail.com
+1 719 308 0043

Efficiency-driven Operations Specialist with 8-year track record in intermodal domestic and international transportation, import/export, and delivery. Critical thinker with analytical mind and unflagging focus for on-time service. Ready to develop optimized solutions to boost profits in fast-paced environments. Additionally lead groups ranging in size from 4-80 personnel in preparation to deploy into foreign countries.

Authorized to work in the US for any employer

Work Experience

Operations Manager

TrueCare24 - Saint Petersburg, FL
May 2022 to Present

- Recruit, select, train, assign, schedule, coach, counsel, and discipline employees
- Communicate job expectations; planning, monitoring, appraising, and reviewing job contributions
- Contribute operations information and recommendations to strategic plans and reviews; prepare and complete action plans; implement production, productivity, quality, and customer-service standards; resolve problems; complete audits; identify trends
- Analyze and improve organizational process and workflow, employee and space requirements, and equipment layout; implement changes
- Work closely with GM and management team to set and/or implement policies, procedures, and systems and to follow through with implementation.

Logistics Associate

TrueCare24 - Tampa, FL
January 2022 to May 2022

- Preparing and shipping orders
- Monitoring warehouse stock
- Delivery of packages to the nearest UPS store and local clients
- Loading and unloading shipments
- Managing warehouse stock database
- Contacting Customers during situations of delivery options, based on time management

Manufacturer

Permacast LLC - Pueblo, CO
July 2021 to November 2021

- Completed daily task while maintaining a high workflow
- Review Orders and complete shipping and handling procedures
- Work well with 2-4-man teams
- Capable to multitask through multiple assignments during the workday

Landing Support Specialist

U.S. Marine Corps - California

July 2014 to June 2021

U.S. Marine, 07/2014 to 08/2021

United States Marine Corps Recruiting Command - Camp Pendleton, CA

- Developed criteria, application instructions, procedural manuals, and contracts for federal and state public transportation programs.
- Monitored and reported on transportation costs and properly filed shipping documents.
- Used critical thinking to break down problems, evaluate solutions and make decisions.
- Resolved problems, improved operations and provided exceptional service.
- Managed Airfield operations in 3 different countries for 4 years, including experience in combat zones.
- Monitored and reported on transportation costs and properly filed shipping documents.
- Completed timely data entry of new orders, labeled containers, and placed in accurate storage locations.
- Managed loading, unloading, movement and sorting of supplies to keep deliveries on schedule.
- Proficient in multiple weapon systems varying from small arms to large caliber.
- Experience with security management in combat zones for 8 months.

Education

Bachelor's degree in Logistics and Supply Chain Management

Southern New Hampshire University - Remote

January 2021 to Present

High School Diploma

Doherty High School - Colorado Springs, CO

May 2014

Skills

- Verbal and written communication
- Materials management
- Analytical skills
- Microsoft Office
- Assessing risks
- Briefing leadership
- Material Safety Data Sheets
- Heavy Equipment Operation
- Transportation Manifests
- Planning and Coordination
- Logistics
- Military Experience
- Load & Unload
- Process Improvement

- Management (6 years)
- Supply Chain
- Dispatching
- Manufacturing
- QuickBooks
- Warehouse distribution
- Supervising experience
- DoD experience (4 years)

Languages

- English - Fluent

Military Service

Branch: United States Marine Corps
Rank: Sergeant

Certifications and Licenses

Secret Clearance

Heavy Equipment Operator

September 2019 to September 2022

- 10k and 5k Forklift License
- Over 5 million pounds of cargo loaded into aircraft and ships

Assessments

Attention to detail — Expert

November 2021

Identifying differences in materials, following instructions, and detecting details among distracting information

Full results: [Expert](#)

Warehouse associate — Highly Proficient

November 2021

Assesses the tendencies that are important for success in warehouse roles

Full results: [Highly Proficient](#)

Work style: Reliability — Proficient

November 2021

Tendency to be reliable, dependable, and act with integrity at work

Full results: [Proficient](#)

Scheduling — Proficient

December 2021

Cross-referencing agendas and itineraries to avoid scheduling conflicts

Full results: [Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

Point of Contact Resume

Contact

www.linkedin.com/in/bimohit
(LinkedIn)

Top Skills

Distributed Systems

Perl

Scalability

Bimohit Bawa

Founder, CEO at TrueCare24 | 500 Startups Batch 20
San Francisco Bay Area

Experience

TrueCare24 | #1 Senior Care AI & Automation platform

Founder, Chief Executive Officer

2016 - Present (7 years)

San Francisco

TrueCare24 is a nationwide Health & Wellness platform for families and businesses providing end-to-end solutions for COVID-19 testing, screening, vaccination, home care, and corporate well-being services. Your healthcare companion for your 24/7 Peace of Mind.

TrueCare24 is helping the Colorado state to enable Vaccination for all.

TrueCare24 is in the New York Times featured article helping businesses through the pandemic

ServiceSource

Principal Engineer

December 2013 - November 2014 (1 year)

Cisco Systems

Senior Software Engineer

August 2005 - November 2013 (8 years 4 months)

San Jose

I.B.M research

Summer Intern at Multimedia Research Labs at I.B.M T.J Watson

2005 - 2005 (less than a year)

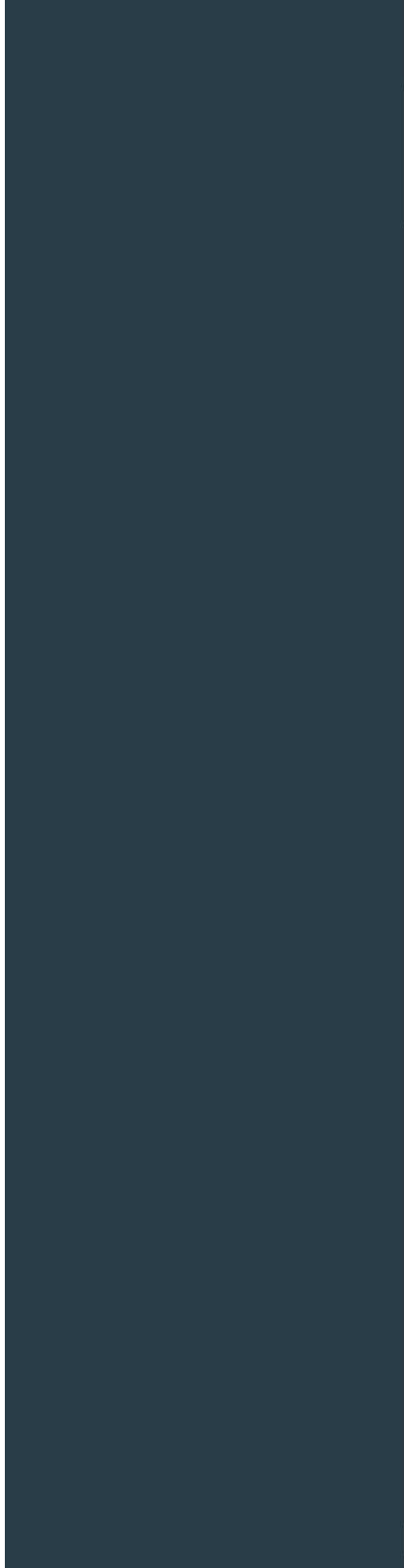
Education

University of Pennsylvania

M.S.E, Computer and Information Science · (September 2003 - May 2005)

Indian Institute of Technology, Roorkee

B.Tech, Computer Science · (1998 - 2002)



University of California, Berkeley - Walter A. Haas School of
Business
Master of Business Administration (M.B.A.) · (2013)

Team Staff Sample Resumes

PROFESSIONAL EXPERIENCE

ASILI WELLNESS LLC, [REDACTED] February 2017 - present

Holistic Clinical Psychologist/Registered Yoga Teacher (25 hours/week)

- Serve as founder and wellness practitioner of a holistic health company that offers sustainable products and holistic therapeutic services to nurture multicultural women's health and wellness.
- Psychotherapy specialties include Anxiety, Cultural/Racial Issues, Depression, Life Transitions, Military Culture, Mood, Relationship Issues, Self-Care, Self-Esteem, Sleep or Insomnia, Stress, Trauma, Wellness, and Women's Issues.
- Practice provides an integrative approach to addressing mental (emotional, psychological, social), physical, and spiritual health through yoga, talk therapy, mindfulness, meditation, wellness groups, and retreats.

VISN 19 CLINICAL RESOURCE HUB [REDACTED] March 2021 – March 2022

Clinical Psychologist (GS-13; 40 hours/week)

- Served as a psychologist within the Suicide Prevention National Telehealth Program (Suicide Prevention 2.0) and provided outpatient, evidence-based, suicide prevention psychotherapy services (such as Advanced Safety Planning Intervention, Problem-Solving Therapy for Suicide Prevention, and Dialectical Behavior Therapy) and Mindful Movement to Veterans across the Veterans Integrated Service Network (VISN).
- Provided other services aligned with suicide prevention needs (i.e., training, consultation, etc.) and conducted services virtually through Clinical Video Telehealth (CVT).
- Independently worked with Veterans and their families who were experiencing a wide range of complicated medical, psychiatric, emotional, behavioral, and psychosocial problems within the context of suicide risk and trauma.

ATLANTA VETERANS AFFAIRS HEALTH CARE SYSTEM, [REDACTED] April 2018 – March 2021

Clinical Psychologist (GS-13; 40 hours/week)

- Worked as Posttraumatic Stress Disorder (PTSD) clinician on the Military Sexual Trauma/Dialectical Behavior Team in the Trauma Recovery Program and provided therapy to Veterans and their families utilizing a full range of comprehensive, evidence-based psychotherapeutic interventions.
- Researched and initiated the implementation of Mindful Resilience Group, which allowed veterans to engage in mind-body education/connection/practice and Phase 1 treatment of their trauma and recovery.
- Co-facilitated two groups through the Trauma Recovery Program, including the Coping Skills Group and Mindful Resilience Group.
- Obtained certification as a Cognitive Processing Therapy (CPT) Provider through the National Center for PTSD.

PSYCHIATRIC ASSOCIATES OF WEST MICHIGAN PLC, [REDACTED] November 2015 - May 2017

Therapist (32 hours/week)

- Skilled in trauma-focused therapies, cognitive-behavioral therapy, brief counseling, and multi-modal therapies for individuals, couples, families, and groups of children through adults.
- Practice addressed the physical, emotional, spiritual, and social health of others while providing compassionate care and excellent services.

CORNERSTONE UNIVERSITY, [REDACTED] July 2014 – March 2018

Psychology Adjunct Instructor (Course/5 weeks term)

- Facilitated student learning and built an intentional learning community in which students were encouraged to express their ideas.
- Adhered to applicable academic and classroom policies as stated in the Faculty and Student Handbooks.
- Completed professional development and in-service activities by college standards and as assigned.

PINE REST CHRISTIAN MENTAL HEALTH SERVICES, [REDACTED] May 2014 - November 2015
Fully Licensed Clinical Psychologist (30 hours/week)

- Utilized evidence-based psychological services to treat an expansive range of mental health problems.
- Supervised six established clinicians in their practice of patients with existing Blue Cross Blue Care insurance.
- Served as triage clinician for Model of Care and reviewed daily requests for psychiatry urgent care access via outpatient clinics.

TYNDALL AIR FORCE BASE MENTAL HEALTH CLINIC, [REDACTED] June 2013 – March 2014
Licensed Clinical Psychologist (Contractor; 40 hours/week)

- Evaluated, treated, and conducted psychological testing with a weekly average of 30 Active Duty Air Force Members and other service members (i.e., Reservists, Guard, Active Duty Air Force, Army, Navy, and Coast Guard).
- Conducted clearance evaluations for Air Force members selected for advanced training.
- Delivered consultation services to other staff about the bio-psychosocial needs of patients and the impact of psychosocial problems on health care and compliance with treatment.

SAN ANTONIO MILITARY MEDICAL CENTER, [REDACTED] March 2012 - May 2013
Clinical Psychologist (GS-13; 40 hours/week)

- Evaluated and treated various complex psychological disorders involving service members via Video Tele-Conferencing (VTC).
- Provided Tele-behavioral health services for Active Duty Service Members at multiple military treatment facilities within Southern Regional Medical Command.
- Independently credentialed to complete Psychiatric Addendums for Medical Evaluation Boards.
- Conducted Mental Status Evaluations (MSE) for Soldiers selected for advanced training, including Recruiter, Drill Sergeant, and Sniper School, and Soldiers are facing administrative actions.

PINE REST CHRISTIAN MENTAL HEALTH SERVICES, [REDACTED] July 2008 - March 2012
Clinical Psychologist (40 hours/week)

- Rapidly promoted to **Supervising Clinical Psychologist** after one year of independent practice.
- Oversaw five established clinicians in their practice of patients with existing Blue Cross Blue Care insurance.
- Supervised four pre-doctoral psychology interns in their Caring Communities Outreach Ministries placements through the American Psychological Association (APA) Accredited Internship program.
- Effectively provided individual, marital, and family therapy to children/adolescents and adults at Campus Clinic.
- Actively served on Training Advisory Committee, Cultural Competency Task Force, Faith Community Outreach, and Caring Communities Operation Team.

EDUCATION

Doctor of Psychology (PsyD), Clinical Psychology, 2008
Master of Arts (MA), Clinical Psychology, 2006
Illinois School of Professional Psychology at Argosy University/Schaumburg (APA Accredited), Schaumburg, Illinois

Master of Public Health (MPH), Social & Behavioral Health, 2004
Texas A&M University School of Rural Public Health (APHA Accredited), Bryan, Texas

Bachelor of Arts (BA), Psychology, 2002
Spelman College, Atlanta, Georgia

LICENSURES/CERTIFICATIONS/CREDENTIALS

Licensed Psychologist: Georgia, 2018 ID# PSY004171; Michigan, 2009 ID# 6301013929; PSYPACT
Registered Yoga Teacher- 500 Hours: August 2022, 300 Hours; September 2021 and 2019: 200 Hours each
National Register Health Service Psychologist credential #53616

Contact

(Company)

Top Skills

Program Development

Psychology

Mental Health

Certifications

Licensed Clinical Social Worker

LCSW, MSed
New York

Summary

My clinical training includes observation, assessment, and implementation of therapeutic interventions for young children and families. With a strong background in child and family development, I focus on the importance of attachment relationships and understanding the context around children's behaviors in order to support positive social-emotional growth across different settings.

Experience

The Parkside School
Clinical Social Worker
September 2021 - Present (10 months)
New York, New York, United States

Women In Need, Inc. (Win)
Youth Care Coordinator
August 2017 - August 2021 (4 years 1 month)
Greater New York City Area

Rebecca School
Teacher Assistant
October 2016 - June 2017 (9 months)
Greater New York City Area

Jewish Board of Family and Children's Services
Social Work Intern
September 2015 - June 2016 (10 months)
Greater New York City Area

NYC Health + Hospitals
Social Work Intern
September 2014 - June 2015 (10 months)
Bellevue Hospital

Footsteps, Inc
Program Associate
September 2013 - August 2014 (1 year)

UW-Madison Preschool Lab
Assistant Teacher
September 2012 - December 2012 (4 months)

The Quad Manhattan
Psycho-social Intern
June 2011 - August 2011 (3 months)

Education

Bank Street College of Education
Master's Degree, Infant and Family Development & Early
Intervention · (2014 - 2017)

Silberman School of Social Work at Hunter College
Master's Degree · (2014 - 2017)

University of Wisconsin-Madison
Bachelor's Degree, Human Development and Family Studies · (2009 - 2013)

Attachments

Form W-9 (Rev. October 2018) Department of the Treasury Internal Revenue Service	Request for Taxpayer Identification Number and Certification ▶ Go to www.irs.gov/FormW9 for instructions and the latest information.	Give Form to the requester. Do not send to the IRS.
1 Name (as shown on your income tax return). Name is required on this line; do not leave this line blank. TrueCare24, Inc.		
2 Business name/disregarded entity name, if different from above		
Print or type. See Specific Instructions on page 3.	3 Check appropriate box for federal tax classification of the person whose name is entered on line 1. Check only one of the following seven boxes.	
	<input type="checkbox"/> Individual/sole proprietor or single-member LLC	
	<input checked="" type="checkbox"/> C Corporation <input type="checkbox"/> S Corporation <input type="checkbox"/> Partnership <input type="checkbox"/> Trust/estate	
	<input type="checkbox"/> Limited liability company. Enter the tax classification (C=C corporation, S=S corporation, P=Partnership) ▶ _____ Note: Check the appropriate box in the line above for the tax classification of the single-member owner. Do not check LLC if the LLC is classified as a single-member LLC that is disregarded from the owner unless the owner of the LLC is another LLC that is not disregarded from the owner for U.S. federal tax purposes. Otherwise, a single-member LLC that is disregarded from the owner should check the appropriate box for the tax classification of its owner.	
4 Exemptions (codes apply only to certain entities, not individuals; see instructions on page 3): Exempt payee code (if any) _____ Exemption from FATCA reporting code (if any) _____ <i>(Applies to accounts maintained outside the U.S.)</i>		
5 Address (number, street, and apt. or suite no.) See instructions. 8270 Woodland Center Blvd, PMB 548		Requester's name and address (optional)
6 City, state, and ZIP code Tampa, FL 33614-2401		
7 List account number(s) here (optional)		

Part I Taxpayer Identification Number (TIN)

Enter your TIN in the appropriate box. The TIN provided must match the name given on line 1 to avoid backup withholding. For individuals, this is generally your social security number (SSN). However, for a resident alien, sole proprietor, or disregarded entity, see the instructions for Part I, later. For other entities, it is your employer identification number (EIN). If you do not have a number, see *How to get a TIN*, later.

Note: If the account is in more than one name, see the instructions for line 1. Also see *What Name and Number To Give the Requester* for guidelines on whose number to enter.

Social security number									
or									
Employer identification number									
4	7	-	4	3	1	7	0	9	3

Part II Certification

Under penalties of perjury, I certify that:

- The number shown on this form is my correct taxpayer identification number (or I am waiting for a number to be issued to me); and
- I am not subject to backup withholding because: (a) I am exempt from backup withholding, or (b) I have not been notified by the Internal Revenue Service (IRS) that I am subject to backup withholding as a result of a failure to report all interest or dividends, or (c) the IRS has notified me that I am no longer subject to backup withholding; and
- I am a U.S. citizen or other U.S. person (defined below); and
- The FATCA code(s) entered on this form (if any) indicating that I am exempt from FATCA reporting is correct.

Certification instructions. You must cross out item 2 above if you have been notified by the IRS that you are currently subject to backup withholding because you have failed to report all interest and dividends on your tax return. For real estate transactions, item 2 does not apply. For mortgage interest paid, acquisition or abandonment of secured property, cancellation of debt, contributions to an individual retirement arrangement (IRA), and generally, payments other than interest and dividends, you are not required to sign the certification, but you must provide your correct TIN. See the instructions for Part II, later.

Sign Here	Signature of U.S. person ▶	Date ▶ 06/20/2023
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General Instructions

Section references are to the Internal Revenue Code unless otherwise noted.

Future developments. For the latest information about developments related to Form W-9 and its instructions, such as legislation enacted after they were published, go to www.irs.gov/FormW9.

Purpose of Form

An individual or entity (Form W-9 requester) who is required to file an information return with the IRS must obtain your correct taxpayer identification number (TIN) which may be your social security number (SSN), individual taxpayer identification number (ITIN), adoption taxpayer identification number (ATIN), or employer identification number (EIN), to report on an information return the amount paid to you, or other amount reportable on an information return. Examples of information returns include, but are not limited to, the following.

- Form 1099-DIV (dividends, including those from stocks or mutual funds)
- Form 1099-MISC (various types of income, prizes, awards, or gross proceeds)
- Form 1099-B (stock or mutual fund sales and certain other transactions by brokers)
- Form 1099-S (proceeds from real estate transactions)
- Form 1099-K (merchant card and third party network transactions)
- Form 1098 (home mortgage interest), 1098-E (student loan interest), 1098-T (tuition)
- Form 1099-C (canceled debt)
- Form 1099-A (acquisition or abandonment of secured property)

Use Form W-9 only if you are a U.S. person (including a resident alien), to provide your correct TIN.

If you do not return Form W-9 to the requester with a TIN, you might be subject to backup withholding. See What is backup withholding, later.



Lookup Detail View

Licensee Information

This serves as primary source verification of the license.*

**Primary source verification: License information provided by the Colorado Division of Professions and Occupations, established by 24-34-102 C.R.S.*

Name	Public Address
Atea Lynn Baxter	Santa Cruz, CA 95060

Credential Information

License Number	License Method	License Type	License Status	Original Issue Date	Effective Date	Expiration Date
CSW.09926455	Endorsement	Licensed Clinical Social Worker	Active	01/13/2020	09/01/2021	08/31/2023

Board/Program Actions

Discipline
There is no Discipline or Board Actions on file for this credential.

Generated on: 6/27/2023 8:25:28 AM



Texas Behavioral Health Executive Council
 Texas Board of Professional Geoscientists
 Texas Funeral Service Commission
 Texas Optometry Board
 Texas State Board of Dental Examiners
 Texas State Board of Pharmacy
 Texas State Board of Plumbing Examiners

[Logon](#)

License / Registration Details

Press "Search Results" to return to the Search Results list.
 Press "New Search Criteria" to do another search of this type.
 Press "New Search" to start a new search.

License Number: 58780

Current Date: 06/27/2023 09:26 AM

Name:	ZAMORA, DAYANA		
License Type:	Licensed Clinical Social Worker (LCSW)		
License Status:	Active		
Expiry Date:	12/31/2023		
First Licensure Date:	01/09/2014		
Effective Rank Date:	02/23/2017		
Specialty:	Supervisor	Effective: 09/02/2021	Expires:

Addresses

Main Address	Address	BROWNSVILLE , TX CAMERON 78520 US
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[Search Results](#) [New Search Criteria](#) [New Search](#) [Print](#)